



**INTERNATIONAL  
FOUNDATION FOR  
PROTECTION OFFICERS  
KNOWLEDGE TO PROTECT**

## Call for Research Funding

**Project Title:** Investigating the Modern Role and Complexity of Duties for Security Officers

**Key Investigators:** Dr. Martin Gill and Dr. Glenn Kitteringham

**Research Funds Requested:**  
\$75,000 (USD)

**Proposed Project Duration:**  
Starting Date: September 1, 2020 Ending Date: June 2021

### **Brief Abstract of The Project**

To generate insights into the multitude of roles and responsibilities of security personnel at various levels and in various business sectors to help guide the development of programs and training. This research will be focussed on better understanding the role and complexity of security officers in different countries in the year 2020 and beyond.

Research and documentation of this topic:

- Will be broad-ranging with focus across multiple roles and industries
- Will analyze of duties of multiple levels of security personnel
- Will incorporate issues of task complexity
- Highlight the foundational knowledge required to complete the job successfully
- Reflect current-day developments and industry standards

### **Project Summary Issues Addressed and Importance**

- The range of duties undertaken by security officers
- The range of tasks they are they responsible for
- The types of tasks they find the most difficult
- The types of tasks they find the easiest
- The complexity of these various tasks
- The skills required to complete various tasks
- The knowledge required to complete various tasks
- The tasks they undertake from the common to the rare
- The extent and ways in which tasks undertaken overlap those of other workers

The goal is to generate insights on areas of responsibilities and the complexity associated with each identified area. This is important as it is not sufficient merely to differentiate tasks, important though that is, it is also essential to focus on which tasks are complex, the level of complexity, why they are complex and how the various complexities interrelate to each other and other responsibilities.

The role of security personnel has developed significantly in recent years. with greater awareness of skill development on the one hand, and the availability of detailed and more in-depth data to inform decision making supplemented by a range of technologies. Task complexity has also increased substantially due to the growth of technologies that officers are required to use as part of their regular duties.

Advance knowledge will tend to improve training and education available to security personnel from entry level to senior level management. Increased advance knowledge should result in higher accuracy for rapid responses to security issues that arise in a variety of organizations.

**Methodology**

We propose to conduct a study to explore

**Intended Outcomes and Importance for IFPO**

Much of the research previously conducted has failed to provide a solid foundation for understanding the detailed roles and responsibilities of security personnel from entry level officers to senior management responsible for strategic risk management planning. This research project will provide the data needed to standardize a career path for the security industry as well as the development of training and education at various levels and for specific industries.

**Budget Summary:**

<b>CATEGORY</b>	<b>Cost</b>
<b>DIRECT COSTS*</b>	
1. Personnel salaries and wages	\$55,000
2. Supplies and materials*	\$ 5,000
3. Data Analysis and Report Writing	\$10, 000
6. Communications (Telephone, postage, etc.)	\$ 5,000
<b>TOTAL</b>	<b>\$75,000</b>

*\*Funds for supplies will cover expenses for printing, copying, postage, and long-distance telephone calls*

**For Research Contributors:**

- Opportunity to set the benchmark for the key roles and future of the security industry.
- Exclusive coverage in Security Magazine - print and website.
- Highlighted coverage in IFPO Insights Newsletter and IFPO website.
- Regular updates on progress/research milestones.
- Virtual interview with recognition in final publication.
- Access to report 3 months before public release.
- Online presentation of research findings for members only, prior to public release.
- Complimentary Final Report.